

# Ride Notes and restrictions

## Safety Codes

- B** Must be able to brace with hands / and feet and remain seated in an upright position
  
- H** These rides are not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers
  
- N** No restriction. (Other than standard height restriction)
  
- C** In the event of an evacuation being necessary, these rides have the additional requirement that guests who are unable to walk unaided are accompanied onto the ride by at least one adult helper. The helper/s must be fully able to lift and transfer the guest with a disability from the ride carriage.
  
- X** Due to the necessary method of loading and unloading and/or the complex nature of evacuation, rides indicated by this icon are only suitable for guests with the ability to walk unaided.

Use the icons in the following guide to identify the rides that are suitable for your use.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
<b>Big Apple Coaster</b>	Entrance	No	8	B	Minimum height 1 metre. Must be able to hold on securely to the safety lap bar and remain in an upright position. Must be able to remain seated at all times Size of carriage will restrict some adult guests.
<b>Bonanza</b>	Exit ramp	Yes	None	B	Minimum height 1 metre if unaccompanied. If unaccompanied, must be able to hold on to safety rail and remain in an upright position. If unaccompanied, riders must be able to climb up onto the stationery horse. Wheelchair users may identify themselves to the operator, then embark the horse when instructed.
<b>Cinema 4D</b>	Exit Door	Yes	None	H	No height restriction (children under 8 must be accompanied). The cinema can accommodate one wheelchair in the designated area. Wheelchair users will benefit from all effects with the exception of the seat movement and leg tickler. Passengers must be able to sit correctly throughout the show, if any persons have special needs that would prohibit this, they must be accompanied. The cinema is not suitable for those suffering from Epilepsy, back or neck pains, (other than those remaining in wheelchair), Weak heart, any other chronic illness or during pregnancy.
<b>Cups &amp; Saucers</b>	Entrance	Yes	2	B	Must have upper body control to remain in a seated upright position.
<b>Disko</b>	Entrance	No	9	B H	Minimum height 1.2 metre. Riders with disabilities such that they would not be contained safely by the ride restraints and sit un supported may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.

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<b>Dodgems</b>	Exit	Yes	None	B H	Minimum height 1.1m/ 1.25m if unaccompanied Drivers must have adequate vision and the ability to steer and to depress the pedal. All riders also, must have upper body control, and be free from heart, back or neck problems. This ride is not suitable for expectant mothers.
<b>Family Star</b>	Entrance	No	8	B H	Minimum height 1.3 metre Maximum height 1.95metre. Must have upper body control to hold on securely to safety lap bar and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.
<b>Flying Dumbos</b>	Entrance	No	3	B	Minimum accompanied height 1.0 metre Minimum unaccompanied height 1.2 metre Must have upper body control to hold on securely to safety lap bar and remain in an upright position.
<b>Formula One</b>	Exit Ramp	Yes	1	B	Children's ride. Must have upper body control to remain in a seated upright position (physical size may prohibit some riders) Guests on the motorcycle units must also be able to hold securely.
<b>FreeFall</b>	Entrance	Yes	2	B H	Minimum accompanied – 1.metre Minimum unaccompanied height 1.2metre Riders with disabilities such that they would not be contained safely by the ride restraints may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.

Ride	Physical Disabled Access via	Wheelchair access to loading area.	Steps on to ride platform / carriage	Safety Code	Notes and definitions (Please note; Guests will need to have the ability or assistance to transfer into ride carriages)
<b>Fun House</b>	Entrance	N/A	See notes	X B	Minimum height 1.1.metre if unaccompanied. This attraction incorporates moving walk boards and steps, therefore is only suitable for those who have the ability to walk unaided. Guests must have adequate vision to walk safely through the attraction.
<b>Gallopers</b>	Exit	Yes	3	B	No height restriction (small children must be accompanied) Riders must be able to hold on securely with their hands and feet, and remain in an upright position. Riders with severe disabilities may sit in the chariots.
<b>Haunted Hotel</b>	Exit	Yes	None	B C	No height restriction (small children must be accompanied) Wheelchair users may identify themselves to the operator, then embark the car when instructed. If emergency evacuation is necessary, guests will be guided from the attraction, via a ramped walkway.
<b>Log Flume</b>	Entrance Ramp	Yes	None	B H C	Minimum height 1.1 metre if unaccompanied. Must be able to hold on securely to the safety rails and remain in an upright position. Must be able to remain seated at all times. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Wheelchair users may identify themselves to the operator, then embark the log when instructed. If emergency evacuation is necessary, guests will be guided from the attraction, via a ramped walkway.
<b>Monorail</b>	Entrance	No	Staircase	X	Minimum height 1.25 metre if unaccompanied. The 2 staircases make this ride inaccessible for wheelchair users, and those with severe physical disabilities.

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<b>Mulan</b>	Exit	Yes	1	B H	<p>Minimum height 1.25 metre.</p> <p>Riders will need to negotiate one step into the seat unit.</p> <p>Must have upper body control to remain in a seated upright position.</p> <p>This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.</p> <p>For wheelchair access, ask for assistance from the ride staff.</p> <p>Staff will assist you to embark and disembark the ride nearest to the exit.</p>
<b>Pirate Ship</b>	Entrance	No	7	B H	<p>Minimum height 1.1 metre.</p> <p>Must have upper body control to remain in a seated upright position.</p> <p>This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers.</p>
<b>Raft Ride</b>	Entrance	Yes	1	B	<p>Minimum height 1.25 metre if unaccompanied.</p> <p>Must have upper body control to remain in a seated upright position.</p> <p>Must be able to remain seated at all times.</p>
<b>Reverse Time</b>	Entrance	No	8	B H	<p>Minimum height 1.2 metre.</p> <p>Must have upper body control to hold on securely to the lap bar restraints and remain in an upright position.</p> <p>This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.</p>
<b>Roller Coaster</b>	Dedicated Entrance Gate	Yes	None	B C	<p>No height restriction (small children must be accompanied)</p> <p>Must have upper body control to remain in a seated upright position.</p> <p>Riders must be able to hold on securely to the lap bar restraint.</p> <p>For wheelchair access, ask for assistance from the ride cashier, or alternatively the ride Photo booth sales staff.</p> <p>If emergency evacuation is necessary, guests will be guided from the attraction, via ramped walkways.</p>

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<b>Skydrop</b>	Entrance	No	6	B H	Minimum height 1.2 metre. Riders with disabilities such that they would not be contained safely by the ride restraints may not ride. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers. Helpers must be able to lift and transfer guests from platform onto high seat unit.
<b>Snails</b>	Dedicated Entrance Gate	Yes	None	B C	No height restriction (small children must be accompanied) Wheelchair users may identify themselves to the operator for easier access. Wheelchair users may remain on the ride to disembark at the point of loading. If emergency evacuation is necessary, guests will be guided from the attraction, via walkways and tunnels, some of which some may be dimly lit.
<b>Twister</b>	Exit Gate	Yes	2	B H	Minimum height 1.25 metre. Must have upper body control to hold on securely to safety lap bar and remain in an upright position. This ride is not suitable for guests who suffer from heart, back or neck problems, in a precarious state of health or expectant mothers.
<b>Whirlwind</b>	Entrance	No	4	B H	Minimum accompanied – 1.0 metre. Minimum unaccompanied height 1.2M Must have upper body control to remain in a seated upright position. This ride is not suitable for guests who suffer from heart problems, in a precarious state of health or expectant mothers.
<b>Yo-Yo</b>	Exit	Yes	None	B	Minimum height 1 metre if unaccompanied. Must have upper body control to remain in a seated upright position. Wheelchair users may identify themselves to the operator, then may embark when instructed.

Please note small children under 0.9m must be accompanied by a fare paying more mature person on most rides.